

Dear Customer,

I am writing to you regarding cellular connectivity on your Blackline Safety G7 device.

As you know, Telenor has a programme underway where 3G connectivity will be gradually phased out across Norway by the end of 2020 and replaced with 4G.

Our G7 product currently roams on both 2G and 3G, and we will shortly be introducing a 2G/4G version to ensure that G7 cellular connectivity is maintained.

Therefore, we do not foresee any issues with connectivity going forward. Note that Telenor has stated that 2G will be supported in Norway until at least 2025.

Should a G7 user in Norway find any measurable loss of connectivity to their system due to the 3G phase-out, then I can confirm that Blackline Safety would offer a free of charge upgrade to 2G/4G, free of charge.

I hope this message is clear and reassures you that choosing Blackline Safety G7 means your investment is “futureproof”.

Please contact me if you have any questions or concerns.

Best regards,

Gavin Boorman

Managing Director

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